

Functional title: Technical Trainer

Incumbent:

(surname, first name)

### Job data

Valid from: 01-09-2017

Management Level: S

### Organizational structure

Board member

Level 1: Overseas Head

Level 2: CEO

Level 3: VP of Network Development & Training

Level 4: Director of Training

### Key points and objectives of the position

To maximize the profitability of our business and to achieve top notch level of customer service in our retail business, the position is responsible for developing and conducting Vocational Training to Dealer employees with expertise of knowledge of automotive technology and experience of automotive business.

### Company

MBK

### Job location

Gi-Heung, South Korea

### Description of tasks

| Main task  | Time (in %) |
|--|-------------|
| <b>Execution of FTF Training / Assessment</b> <ul style="list-style-type: none"> <li>Deliver Daimler authorized Technical training to Dealer employees</li> <li>Operational lead of Ausbildung program</li> <li>Operational lead of Induction job profile training program</li> </ul>  | 40%         |
| <b>Training Quality and Success Management</b> <ul style="list-style-type: none"> <li>Reflect ITP (International Training Program) into our local training program to have successful training operation</li> <li>Participate in required TtT program and cascade information to entire team members</li> <li>Acquire the certification of C-Trainer</li> <li>Discuss with dealer trainers to follow up of progression of training (Master trainer of Ausbildung)</li> </ul> | 30%         |
| <b>Retail Career Management Program</b> <ul style="list-style-type: none"> <li>Discuss with Learning Coordinators or/and Trainees to support on operational support of training programs</li> <li>Discuss with business stakeholders to reflect their objectives into our training program</li> <li>Interactive discussion with training administrator for the management of LMS (Learning Management System) i.e. SABA.</li> </ul>  | 10%         |
| <b>Design &amp; Development of Training Content</b> <ul style="list-style-type: none"> <li>Check the status of Global Training content and support translation process</li> <li>Pros &amp; Cons analysis after completion of each training program for the enhancement onwards</li> </ul>  | 10%         |
| <b>Planning &amp; Reporting</b> <ul style="list-style-type: none"> <li>Develop training report by program for the training operational management perspective</li> <li>Conduct and consolidate the test of trainees</li> </ul>   | 10%         |



# DAIMLER

## Job Description

Functional title: Technical Trainer

Incumbent:

(surname, first name)

### Communication relations

| With whom?                         | Destination Route?                | Frequency<br>Constant - Frequent - Occasional |
|------------------------------------|-----------------------------------|---|
| Dealer (External)                  | Coordination, Information         | Frequent                                      |
| KGCCI (External)                   | Coordination, Information         | Frequent                                      |
| Technical Training Team (Internal) | Development, Decision, Management | Constant                                      |
| Service & Parts (Internal)         | Information                       | Occasional                                    |

### Direct number of assigned staff / total number of assigned staff

Direct: 0 / total: 0

### Budget/Cost-responsibility

N/A

### Power of authority

N/A

### Qualification

|   |
|---|
| <b>Education</b>  |
| Minimum B.A. degree in automotive or/and relevant engineering             |
| B.A. degree in Automotive engineering or Mechanical engineering preferred |
| <b>Experience</b>   |
| Experience in technical part of automotive industry                       |
| Preferred in experience of mechatronics or/and technical training         |
| <b>Specific knowledge</b>   |
| English proficiency in business context level                             |
| Automotive service operation business knowledge                           |
| Automobile product and technical knowledge                                |
| Background knowledge of human resource development and training skills    |
| Dealer network operations   |
| Clean driving license   |

### Declaration of commitment / compliance reminder

It must be ensured that all Group and location rules and regulations, guidelines and works agreements, etc. that apply for the area of responsibility transferred are complied with or applied. In particular, these include adherence to the relevant compliance regulations, safety, data protection, work safety, and environmental regulations, and working hours regulation.

# DAIMLER

## Job Description

---

### Approval, release, acceptance

Supervisor: [Jennifer Kim]

approved on: [DD.MM.YYYY]

Organizational department: [Sang-Kuk Lee] released on: [DD.MM.YYYY]

Incumbent: noticed on: [DD.MM.YYYY]

---